

PRIVACY POLICY

In alignment with Victoria's Privacy and Data Protection Act 2014 and adhering to the Australian Privacy Principles (APPs), we hereby inform users of this website that iPadel is fully committed to complying with its obligations regarding the protection and handling of personal information.

Upon submitting personal data through our website forms, users consent to their information being collected and processed by iPadel, the sole owner and controller of this data, located at Building 6, 3B Newlands Road, Reservoir 3073, and identified by ABN 68 769 684 708.

We guarantee the confidentiality of all personal data provided by users, in accordance with our privacy policy. Users, in turn, agree to maintain the confidentiality of all accessed data and, specifically, their private access codes.

The primary purpose for processing the provided data includes offering personalized services and fulfilling the services requested by the user. Additionally, the information may be used for analytical, promotional purposes, and to inform users about new products or promotions, either by iPadel or by selected third parties.

User Rights:

Under the Privacy and Data Protection Act 2014 (Vic), users have the right to access, amend, delete, or oppose the processing of their personal data without needing to provide a reason. Requests for exercising these rights can be directed to iPadel at Building 6, 3B Newlands Road, Reservoir 3073, ABN 68 769 684 708.

Access Rights:

Individuals have the right to inquire and obtain information about their processed personal data, its origin, and its intended use, free of charge. This right can be exercised once every twelve months unless a legitimate interest is demonstrated for earlier access.

Rights to Amendment and Deletion: Personal data can be amended or deleted if found to be inaccurate, incomplete, or processed in non-compliance with the Privacy and Data Protection Act 2014. iPadel commits to addressing these requests within ten days, retaining data only as necessary to comply with legal obligations.

Obligations of the User:

Information provided by users must be accurate, complete, and up to date. Users are required to notify iPadel of any changes to their personal data.

Data Transfer:

Consent for data transfer collected via our website forms is deemed given when necessary to fulfill the purpose outlined in the form, in compliance with this policy.

Security and Cookies:

iPadel ensures adherence to data protection security levels, safeguarding against unauthorized access, alteration, or misuse of personal data. We inform users about the use of cookies on our website, which are used to enhance user experience without storing personal data. Users have the option to disable cookies through their browser settings.

Opting Out of Advertising and Subscription Cancellation:

Users may opt-out of receiving promotional communications in accordance with the Spam Act 2003 (Cth), without affecting their subscription to the website.

Subscription cancellation can be processed through communication with iPadel at hello@ipadel.au.